



Vision Connect

October 2-4, 2024
The Centennial
303 West North River Drive Spokane, WA



AGENDA

8:00am – 8:30am	<p>REGISTRATION: <i>See us at the Registration Table outside Riverfront Ballroom C</i></p>		
	<p>Riverfront Ballroom C</p>		
8:30am – 8:45am	<p>MENTAL HEALTH KICK START FOR THE DAY <i>PRESENTER: SHELLEY PRICE DRAPER</i></p>		
8:45am – 9:00am	<p>OPENING CEREMONIES: WELCOME TO SPOKANE <i>PRESENTER: ANDREW DRAPER</i></p>		
9:00am – 9:30am	<p>PRODUCT ROADMAP & UPDATES <i>PRESENTER: WILLIAM JONES</i></p>		
9:30am – 10:00am	<p>HERE TO HELP: CUSTOMER SUPPORT <i>PRESENTER: MICHELLE WISE</i></p>		
10:00am – 10:20am	<p>BREAK TIME</p>		
10:20am – 11:05am	<p>SO, YOU THINK YOU KNOW VISION SOFTWARE. LEARN MORE ABOUT THE ARRAY OF MODULES AVAILABLE. <i>PRESENTER: FREDDIE MERCER</i></p>		
	<p>RIVERFRONT BALLROOM C</p>	<p>FINCH ROOM</p>	<p>GRANT ROOM</p>
11:15am – 12:30pm	<p>UB2: BILLING PROCEDURES, TIPS, TRICKS & REPORTS <i>PRESENTER: KATIE BEAMAN</i></p>	<p>MUNICIPAL SERVICES: THE REST OF THE VISION PRODUCT SUITE, DEMONSTRATIONS, DISCUSSIONS & TRAINING <i>PRESENTER: WILLIAM JONES & MICHELLE WISE</i></p>	<p>FINANCIALS: POSTING, INVOICING, RECEIPTING, JOURNALS & TRANSFERS <i>PRESENTER: MARY WOOD</i></p>
	<p>UB2: CONTACT, BILLING PROFILE & PROPERTY MANAGEMENT <i>PRESENTER: KATIE BEAMAN</i></p>		
12:30pm – 1:30pm	<p>LUNCH, RIVERFRONT D</p>		

	RIVERFRONT BALLROOM C	FINCH ROOM	GRANT ROOM
1:30pm – 2:45pm	UB2: EXPANDED FEATURES – BACKFLOW, SERVICE ORDERS, VisDOCS, MOBILE METER READING <i>PRESENTER: KATIE BEAMAN</i>	VISION IT – STAY ONLINE OR DIE TRYING: MASTERING INTERNET FAILOVER <i>PRESENTER: RUBENS RAHIM</i>	FINANCIALS: BANKING, BANKING SERVICES & RECONCILIATION <i>PRESENTER: MARY WOOD</i>
		VISION IT – SEEING IS BELIEVING: MODERN SURVEILLANCE SYSTEMS <i>PRESENTER: RUBENS RAHIM</i>	
2:45 pm – 3:00 pm	BREAK TIME		
	RIVERFRONT BALLROOM C	FINCH ROOM	GRANT ROOM
3:00pm – 4:15pm	CUSTOMER PRESENTATION: UB	CUSTOMER PRESENTATION: VISION IT	CUSTOMER PRESENTATION: FINANCIALS
5:00pm – 6:00pm	HAPPY HOUR (BUSINESS CASUAL) SKYLINE BALLROOM DRINKS & HORS D’OEUVRES		

THURSDAY, OCTOBER 3

Riverfront Ballroom C			
8:45am – 9:00am	MENTAL HEALTH KICKSTART FOR THE DAY <i>PRESENTER: SHELLEY PRICE DRAPER</i>		
9:00-9:15	WELCOME TO DAY TWO <i>PRESENTER: FREDDIE MERCER</i>		
9:15am – 10:00am	VISION IT: CLOUDY IT WITH A VISION OF MICROSOFT <i>PRESENTER: RUBENS RAHIM</i>		
10:00am – 10:15am	BREAK TIME		
10:15am – 11:00am	SW PRODUCT ROADMAP <i>PRESENTER: RUBENS RAHIM</i>		
11:00am – 12:15pm	REPORTING SERVICES & YOUR STATE AUDITOR <i>PRESENTER: MICHELLE WISE, MARY WOOD AND STATE AUDITOR OFFICE</i>		
12:15pm – 1:15pm	LUNCH, RIVERFRONT BALLROOM D		
1:15pm – 2:30pm	RIVERFRONT BALLROOM C	FINCH ROOM	GRANT ROOM
	UB CLASSIC TRAINING AND UPGRADING TO UB2 <i>PRESENTER: WILLIAM JONES</i>	CASH MANAGEMENT <i>PRESENTER: MARY WOOD</i>	PAYROLL: SETUP, TIMESHEETS & PAYROLL PORTAL <i>PRESENTER: MICHELLE WISE</i>
2:45pm – 4:00pm	RIVERFRONT BALLROOM C	FINCH ROOM	GRANT ROOM
	PERMITS <i>PRESENTER: WILLIAM JONES</i>	VISION IT: THE GOOD, THE BAD & THE COMPLIANT <i>PRESENTER: RUBENS RAHIM</i>	PAYROLL: POSTING, VERIFICATION & PAYMENT <i>PRESENTER: MICHELLE WISE</i>
4:00pm – 6:00PM	FREE TIME		
6:30pm – 8:00pm	DINNER, SKYLINE BALLROOM		

FRIDAY, OCTOBER 4

Riverfront Ballroom C

8:45am – 9:00am

CONFERENCE OVERVIEW

PRESENTER: FREDDIE MERCER

9:00am – 9:45am

ASK THE EXPERT (SIGN-UP)

PRESENTERS: MICHELLE, WILLIAM, MARY, KATIE

9:45am – 10:00am

BREAK TIME

10:00am – 12:00pm

ASK THE EXPERT (SIGN-UP)

PRESENTERS: MICHELLE, WILLIAM, MARY, KATIE

TIME TO GO HOME

THANK YOU FOR ATTENDING, SEE YOU NEXT YEAR